

## VISITORS COURTESY POLICY – VENUE ENTRY CONDITIONS



### Entry Rules & Regulations

- Entry to The Arena Kuwait is subject to the Rules & Regulations which may change at any time at the discretion of The Arena Kuwait Management team.
- Arena access is only permitted to those who are in possession of a valid ticket or accreditation pass.
- Any visitor/patron under the age of 16 must be accompanied by an adult/parent.
- Follow the local dress code appropriate to Kuwait's culture and traditional values.
- Small bags will be screened at point of entry.
- The Arena Kuwait Management will refuse entry to any person who purchased an event ticket from any unauthorized source.



### Prohibited Items

- Flash photography or video recording are not permitted. Exceptions are only made to accredited members of the press.
- Smoking, including e-cigarettes, is not permitted on the premises. Lighters and matches are not allowed inside the Arena.
- Strollers, prams and other forms of baby capsules are not allowed inside the Arena. Animals will not be permitted.
- No skateboarding, rollerblading, bicycle riding or other wheel sports allowed.
- Weapons or sharp tools are not permitted on the premises.
- The use of selfie sticks, flags, banners etc., are not permitted inside the Arena.
- Suitcases, backpacks, large bags, strollers, and other large storage items are not permitted.
- Visitors can bring small handbags with a maximum size of 42 cm x 30 cm x 15 cm.



### Filming & Security

- There will be filming, photography and recording at all The Arena Kuwait events. By entering the event premises, you consent to interviews, photography, audio recording, video recording and its/their release, publication, exhibition, or reproduction to be used for news, webcasts, promotional purposes, advertising, inclusion on websites, social media or for other purposes seen fit by The Arena Kuwait team, its affiliates and its representatives.
- The Arena Kuwait Management advises that you may be recorded on either commercial broadcast or Closed-Circuit Television upon entry and throughout the Arena and surrounding areas for safety and security purposes.



## Event Attendance Rules & Regulations

- Venue hours of operations are based on scheduled event timings, generally 60-90 minutes before the start of an event (check ticket for exact timing).
- The Arena Kuwait reserves the right, without refund or compensation, to refuse admission / evict any person(s) whose conduct is disorderly/inappropriate or who poses a threat to the security or enjoyment of other event attendees.
- Visitors are requested to always be seated during event performances. No standing or dancing is permitted.
- In case of leaving The Arena Kuwait premises, re-entry will only be permitted during intermissions or to alternative standing locations on the M1 Level.



## Food & Beverage

- Food and drink are not allowed from outside The Arena Kuwait. Only food and beverage purchased within the Arena can be consumed on-premises at an event. The Arena Kuwait is equipped with 24/7 video surveillance systems to ensure the safety of its visitors at all times.

**We, The Arena Kuwait, reserve the right to eject any individual that does not adhere to the set rules and regulations or demonstrates any inappropriate behavior that may interfere with the experience or wellbeing of other visitors.**

Always remember, your safety and enjoyment is our priority

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